

# Job description

## Senior HVAC Service Technician

Join our team at Ideal Air LLC as we expand our operations and seek to hire a skilled HVAC Service Technician. Our company is dedicated to delivering exceptional residential HVAC service, maintenance, and installation. We are actively seeking a diligent, dedicated, and self-driven individual with excellent communication and customer service abilities to maintain our high standards. Candidates must possess direct experience in the HVAC field. Apply now to become part of our growing team!

### Job Duties and Responsibilities:

- Troubleshoot, diagnose, and repair residential heating and cooling systems
- Troubleshoot common HVAC system abnormalities, including testing components and systems to manufacturer's specifications, identify and resolve source of leaks
- Conduct preventive maintenance, including thoroughly cleaning, so that equipment is operating at its best
- Perform safety inspections, identify safety risks on equipment and provide recommendations to resolve
- Install heating, air conditioning, and ventilation systems
- Maintain communication with Manager
- Maintain a clean company truck, and keep truck inventory up to date
- Maintain a clean and professional image and attitude
- Knowledge of Housecall Pro or other field service management system to properly complete service invoices, present to customer and collect payment
- Ability to effectively communicate with customers, explain the diagnosis, and confidently lead customers to an informed buying decision and ultimately a memorable and satisfying customer service experience
- Ability to lift 50+ pounds
- Ability to drive different types of vehicles
- Have and maintain a clean motor vehicle record

## **Desired skills and experience:**

- 3-5+ years direct experience servicing HVAC systems
- HVAC certification or training preferred, but not a deal breaker
- Understanding of heating, cooling, and ventilation systems
- Mechanically inclined with a knack for problem solving
- Ability to work independently and in a team environment
- Comfortable working in residential homes, roof top, or in confined spaces
- Cognitive of safety precautions required for personal safety
- Strong and effective verbal and written communication skills
- Clean, safe driving record

## License/Certification:

- Driver's License (Required)
- NATE Certification (Preferred)
- EPA Type I, II and III (Desirable)

If this sounds like your ideal career move, we invite you to complete an application and interview with Ideal Air!

Full-Time

Paid Holidays and PTO

Retirement - IRA with 3% match offered after one year.

Paid Life Insurance & Paid Long Term Disability policy

Supplement Insurance Option

Healthcare

Paid Training

Salary \$30.00/hr. - \$50.00/hr. - DOE

Job Type: Full-time

Salary: \$30.00 - \$50.00 per hour

Benefits:

- 401(k)
- Dental insurance
- Life insurance
- Paid time off
- Retirement plan
- Healthcare

Schedule:

- 8 hour shift
- Day shift
- Monday to Friday

Experience:

- HVAC: 3-5+ year (Required)

License/Certification:

- Driver's License (Required)
- NATE Certification (Preferred)

Work Location: In person and Traveling from job site to job site.